

Safer London

Job Description and Person Specification

Key Role Details

Job title: Specialist Case Worker (Families, Places, and Spaces)

Location: Face to face delivery pan London, agile working for all other duties, office location Southwark

Reports to: Service Manager

Contract: Permanent (subject to funding)

Hours of work: 35 hours per week – sometimes worked flexibly

Role Description

Role Summary

In this role you will manage a caseload of parents/carers whose children have been exposed to or are at risk of exploitation or violence. Within your role as a Specialist Family Caseworker, you will provide 1-1 support to parents and carers supporting them in being able to gain a greater understanding of the challenges Young Londoners and their families often face. Within this role you will be expected to provide robust assessments/risk assessments that reflect the context within which harm has occurred and work collaboratively with partnership agencies to reduce the risk.

Those contexts may include assessing and offering support with families, peer groups and/or places/spaces. The interventions could include community and/or partnership engagement and development, young people/peer group/parent/carer engagement and support. In addition to advocating for physical and practical changes to create safer spaces.

Key Responsibilities

- 1) Delivering effective one to one advocacy to children, young people and their families in line with the Safer London model of work in collaboration with young Londoners so that their voice is centred, and they receive the required support to meet their individual assessed needs
- 2) Work in a manner which honours our organisational values and is responsive to the trauma and experiences young Londoners, families and communities experience.
- 3) Carry out robust risk assessments and strengths-based needs assessments, ensuring safeguarding is the priority, to ensure the most appropriate intervention is offered and risks are managed and escalated appropriately.
- 4) Maintain essential records accurately ensuring high quality case recording.
- 5) Complete reports (which may be shared with statutory bodies such as the police, courts, children social care and can be shared with the family) that accurately reflect the work undertaken in professional manner.

- 6) Maintain effective communication both written and verbal whether this is virtual, face-to-face.
- 7) Identify spaces and places where Young Londoners feel safe enough to engage in meaningful interventions/activities.
- 8) Make appropriate onward referrals, signposting children and young people to support services and positive activities as and when required.
- 9) Work with partners, communities and other key stakeholders to deliver the service effectively.
- 10) Work creatively with colleagues to generate project resources and materials which are accessible to those with a range of needs as required
- 11) Act in accordance with safeguarding legislation and guidance, in addition to Safer London's practice guidelines and wider pan London processes and protocols.
- 12) Undertake any other duties as required and commensurate with the level of this post.

Person Specification

Criteria	Essential /Desirable	A/I/T
Skills and Experience		
Relevant qualification in social care, health, youth/ community work, criminal justice or demonstrable equivalent experience – e.g., Registered and Qualified Social Worker	Essential	A/I
Experience of managing complex safeguarding issues with children, young people, and adults at risk - including being able to demonstrate effective partnership work	Essential	A/I
Experience of working with families	Essential	A/I
Extensive knowledge of the impact of context on children, young people and adults – with a clear understanding of the principles of contextual safeguarding	Essential	A/I
Experience of working to mobilise communities and develop place-based responses	Essential	A/I/T
Experience of high-quality case recording	Essential	A/I
Excellent communication skills, both written and verbal, in order to communicate and influence a wide range of internal and external colleagues on matters relating to the service, and produce reports for a variety of audiences	Essential	A/I/T
IT literate (Excel, Outlook, Word etc.) and experience of using databases	Essential	A/T

Knowledge		
Demonstrable knowledge of best practice around working with families whose children are impacted by harm outside the home	Essential	A/I
Knowledge of good practice in relation to community and place-based work that improves safety	Essential	A/I
Knowledge around best practice and the importance of good quality case recording	Essential	A/I
Values and Attitudes		
Commitment to equity, diversity and inclusion, and experience of applying these principles in the workplace	Essential	A/I
Ability to demonstrate, with examples, your alignment to Safer London's values	Essential	I/T